

Water Safety Policy

1. Policy Statement

- 1.1. We are committed to ensuring the safety of everyone living in our homes.
- 1.2. To meet the requirements of all relevant legislation and regulation for homes under our control, we will:
 - Appoint a suitably competent Risk Assessor to make sure the water management programme is successfully carried out and the risks from legionella and Legionnaires' disease are identified and controlled properly
 - Undertake a legionella risk assessment for all new build blocks prior to occupation and complete all identified actions before properties are occupied
 - Undertake a legionella risk assessment for all properties with shared water supplies at least every two years or where there has been a significant change in circumstances affecting a property.
 - Implement a suitable regime to make sure the safety of the water supply in all empty properties, for example (but not limited to), temperature testing and flushing the outlets.
 - Make sure that homes with unvented hot water cylinders are inspected and serviced annually in line with British Standards and manufacturer's requirements.
 - Provide a comprehensive monitoring and repair service to deal with water hygiene management related issues.
 - Keep detailed electronic information of water hygiene risk assessments, related actions, and safety checks.



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- Carry out a property asset data review at least once a year to provide assurance that water safety information held against all our properties is accurate.
 - Provide residents with water safety information on our website, in newsletters, and leaflets.
- 1.3. The Director of Building Safety and the Head of Building Services will be responsible for actions and repairs, which will be monitored by the Group's compliance team

2. Scope of this policy

- 2.1. This policy applies to all properties owned and managed by A2Dominion, including shared areas in those buildings and any other properties where A2Dominion has a legal interest.
- 2.2. Where A2Dominion does not hold responsibility for completing the safety checks e.g., where such obligations (legally or contractually) sit with a Managing Agent or a third party, we will use all reasonable options available to us to obtain evidence of compliance and will retain copies within our electronic records.
- 2.3. We do not undertake servicing of water supplies for shared owners or leaseholders, but we will periodically communicate with them to remind them of the importance of undertaking these checks and considering water safety when their property is vacant.

3. Equality, diversity & inclusion statement

- 3.1 A2Dominion Group, colleagues, partners, stakeholders, and contractors are committed to providing services, which are relevant and appropriate to the needs of people. We will treat others fairly and without discrimination.
- 3.2 We will make sure that all our services relating to this policy are accessible and available for all customers as set out in the requirements of the Equality Act 2010.
- 3.3 An Equality Impact Assessment has also been undertaken for this policy with no further changes or actions needed.

4. Data protection statement

- 4.1. The protection of personal data is of great importance to A2Dominion Group and more than just a legal obligation.

- 4.2. A2Dominion Group and affiliate organisations are the data controllers registered with the ICO with the following registration numbers:
- A2Dominion Housing Group Limited: Z4843307
 - A2Dominion Homes Limited: Z9799978
 - A2Dominion South Limited: Z7835340
 - A2Dominion Housing Options Limited: Z5412073
 - A2Dominion Residential Limited: Z3391351
 - A2Dominion Developments Limited: ZA103931
 - Pyramid Plus London LLP: Z3594227
 - Pyramid Plus South LLP: Z3594230
- 4.3. Our data protection policy and procedures are governed by the Data Protection Act 2018. We collect and process personal information to provide housing services and to meet our contractual and legal obligations. All persons authorised to receive personal data are obliged to handle personal data in accordance with applicable laws and regulations at all times.
- 4.4. For information on how we collect, store, process, and use customers' personal data, please visit our website on .
- 4.5. For employee related privacy statement, please contact our HR team at people.support@a2dominion.co.uk. You can also contact the Data Protection Officer / Data Compliance team at governance@a2dominion.co.uk

5. Policy review

- 5.1. We will review this policy at least once every 2 years to make sure it remains relevant and accurate or more frequently where:
- Legislation/regulation or industry changes require otherwise, making sure that it continues to meet our aims and industry best practice.
 - We identify any problems or failures in this policy as a result of customer and/or stakeholder feedback, complaints, or findings from any independent organisations.
 - We become aware of any other circumstances which may affect the content of this policy.

6. Associated documents

- 6.1. This Water Safety Policy will operate in conjunction with relevant site or departmental policies and procedures.
- 6.2. This policy is supported by the Health and Safety Management System which sets out our operational and procedural activities.